



## Unitil Customers Enjoy Continued Gas and Electric Service into the New Millennium

January 2, 2000

**January 1, 2000; Hampton, NH:** Customers of Unitil/Concord Electric Company, Unitil/ Exeter & Hampton Electric Company and Unitil/Fitchburg Gas and Electric Light Company saw the New Year in without interruption to their electric or gas service.

"This Y2K 'Non-event' is the result of significant effort invested by Unitil employees who have been working on the Y2K issue since spring of 1998. Our hardware and software items and devices were assessed, remediated and tested, with the desired outcome – seamless gas and electric service for our customers as the year turned. I salute our employees for a job well done," said Unitil CEO, Bob Schoenberger.

If customers experience outages, they should call their utility. These calls assist in identifying the location and nature of problems on the system. The toll free phone numbers are:

- Unitil/Concord Electric Company 1-800-852-3339
- Unitil/Exeter & Hampton Electric Company 1-800-582-7276
- Unitil/Fitchburg Gas and Electric Light Company 1-888-301-7700

Unitil is a public utility holding company with a combination electric and gas utility distribution operation in north central Massachusetts and electric utility distribution operations in several cities and towns in the seacoast and capital city areas of New Hampshire. Unitil is also engaged in energy planning, procurement, marketing and consulting activities through both its utility and non-utility subsidiaries. Its subsidiaries are Concord Electric Company, Exeter & Hampton Electric Company, Fitchburg Gas and Electric Light Company, Unitil Power Corp., Unitil Realty Corp., Unitil Resources, Inc., and Unitil Service Corp.

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