



## Unitil Issues an Electric System Advisory to Customers

September 15, 1999

**September 15, 1999** -- In response to warnings about Hurricane Floyd, Unitil/Concord Electric Company (CECo), Unitil Exeter & Hampton Electric Company (E&H), Unitil/Fitchburg Gas and Electric Light Company (FG&E) personnel and emergency crews are on alert, and the Companies are issuing this advisory to customers:

***Severe weather conditions may occur late Thursday night and into Friday. These conditions may interrupt electric service in some areas. Most electrical outages are expected to be for relatively short periods of time, only. However, severe weather conditions can create substantial damage to the electrical system, and restoration can take an extended period of time.***

Customers should call their utility if they experience an outage. These calls will assist us in identifying the location and nature of the problems on our system. Their phone numbers are:

- CECo - 1-800-852-3339, 24 hours a day, 7 days a week
- E&H - 1-800-582-7276, 24 hours a day, 7 days a week
- FG&E - 888-301-7700 24 hours a day, 7 days a week

We also advise customers to be prepared. We recommend they check and inventory the following items before losing power:

- Flashlights and fresh batteries
- Battery-operated radio and clock
- Containers filled with water and/or bottled water
- Canned or dried foods and a manual can opener
- List of important phone numbers
- First aid kit
- Freezer/refrigerator are OK (minimize opening in an outage)

If outages do occur, Unitil personnel will be working around the clock until power is restored. In addition, we will be providing updated information on storm restoration efforts to the local media and to public officials on a regular basis.

Unitil is a public utility holding company with a combination electric and gas utility distribution operation in north central Massachusetts and electric utility distribution operations in several cities and towns in the seacoast and capital city areas of New Hampshire. Unitil is also engaged in energy planning, procurement, marketing and consulting activities through both its utility and non-utility subsidiaries. Its subsidiaries are Concord Electric Company, Exeter & Hampton Electric Company, Fitchburg Gas and Electric Light Company, Unitil Power Corp., Unitil Realty Corp., Unitil Resources, Inc., and Unitil Service Corp.

Contact  
George Gantz  
[gantz@unitil.com](mailto:gantz@unitil.com)

Corporate Office  
Liberty Lane West  
Hampton, NH 03842-1720  
800/999-6501