

Forward-Looking Statements

Safe harbor provision

COMPANY INFORMATION

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These forward-looking statements are neither promises nor guarantees, but involve risks and uncertainties that could cause the actual results to differ materially from those set forth in the forward-looking statements. Those risks and uncertainties include: Unitil's regulatory environment (including regulations relating to climate change, greenhouse gas emissions and other environmental matters); fluctuations in the supply of, demand for, and the prices of energy commodities and transmission capacity and Unitil's ability to recover energy commodity costs in its rates; customers' preferred energy sources; severe storms and Unitil's ability to recover storm costs in its rates; general economic conditions; changes in taxation; variations in weather; long-term global climate change; catastrophic events; numerous hazards and operating risks relating to Unitil's electric and natural gas distribution activities; Unitil's ability to retain its existing customers and attract new customers; Unitil's energy brokering customers' performance and energy used under multi-year energy brokering contracts; increased competition; integrity and security of operational and information systems; publicity and reputational risks; and other risks detailed in Unitil's filings with the Securities and Exchange Commission, including those appearing under the caption "Risk Factors" in Unitil's Annual Report on Form 10-K for the year ended December 31, 2023.

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About Unitil

Pure play New England utility creating long-term sustainable value

Local distributor of electricity and natural gas in attractive service areas along the New Hampshire and Maine Seacoast

- Growing customer base supported by strong regional economic growth
- Significant price advantage over competing fuels

Robust investment opportunities in electric and natural gas infrastructure

 Grid modernization, resiliency, and renewable resources are well aligned with sustainability strategies

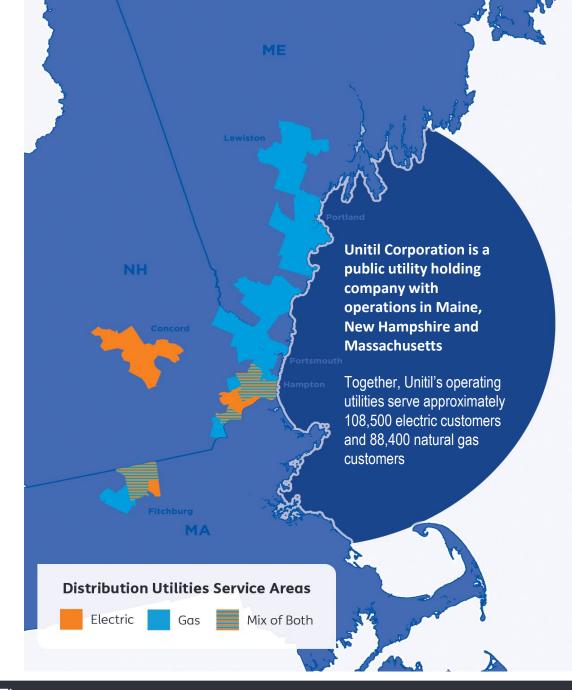
Best-in-class operational performance and customer service

Stable long-term expected earnings growth

- Earnings unaffected by commodity cost fluctuations
- Distribution revenues largely decoupled from changing sales volumes due to weather or economic conditions
- Strong regulatory and legislative support

Strong investor value proposition

- Fully regulated, low risk profile
- Proven track record of financial, operating, and strategic performance





Consistency of Execution

Strong operational and financial results; continued execution of key strategies

- Achieved Record Results
- **Exceeded LT Guidance**
- Accelerated DividendGrowth
- Maintained InvestmentGrade Credit Ratings
- **✓** Delivered Exceptional Service to Customers

Record Financial Results

- 2023 Net Income of \$45.2 million or \$2.82 per share
 - \$0.23 per share increase compared to 2022; 8.9% year-over-year EPS growth
- GAAP ROE of 9.5%

Expected Long-Term EPS Growth of 5% - 7%

- Reaffirmed long-term guidance of 5% 7% growth in earnings per share
- Solid investment outlook supports long-term rate base growth of 6.5% 8.5%

Accelerating Dividend Growth

- Increased dividend to \$1.70 on an annualized basis
- Dividend payout ratio firmly within target range of 55% 65%

Comparatively Lower Risk Than Peers

- Stable credit outlook; S&P assesses business risk profile as "excellent"
- Credit metrics well above peer averages

Operational Excellence

- Best-in-class operational performance and top-tier customer service
- #2 in Business NH Magazine's 2023 'Best Companies to Work For'



Exceptional Customer Service

Customer satisfaction remains well above regional and national peers





Northeast Utilities

Customer Satisfaction Ranking



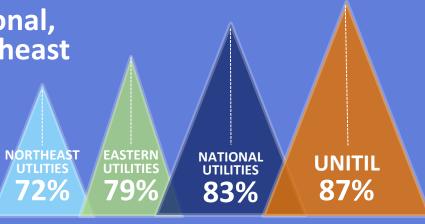


Eastern Utilities

Customer Satisfaction Ranking

Exceeded National, Eastern & Northeast Region Results

Overall Customer Satisfaction Ratings





Operational Excellence

Consecutive years of outstanding electric reliability and gas emergency response



Top Quartile Electric Reliability

40% improvement in average service reliability over 10 years



Best-in-Class Gas Emergency Response

Responded to >91% of emergency calls in 30 minutes or less



Exceptional Storm Response

Restored power to 99% of affected customers within 48 hours following multiple major winter storms



Engaged Employees

Unitil has established itself as a highly desirable "workplace of choice"

2 · 0 · 2 · 3 COMPANIES TO WORK FOR BUSINESSNH

- High Levels of Pride and Engagement
- "Unitil University"
 Development Programs
- Outstanding Benefits
- **✓** Flexible Workplace
- Diversity, Equity & Inclusion
- **✓** Robust Succession Planning



Corporate Sustainability and Responsibility

Advancing the clean energy transition and ensuring the long-term sustainability of our company



We are transforming the way people meet their evolving energy needs to create a clean and sustainable future



Energy and the Environment

We are committed to environmental stewardship and minimizing our impact on the environment while supporting the transition to a clean energy future



People

We are committed to creating a workplace that embraces differences and attracts talented people from a broad spectrum of backgrounds and experiences



Customer and Communities

We are committed to affordable energy and superior service, and partnerships supporting the economic growth and prosperity of the communities we serve



Safety and Reliability

We are committed to the delivery of dependable and resilient energy services, and to the health and safety of our customers, employees, and the general public

Significant Investment Opportunities

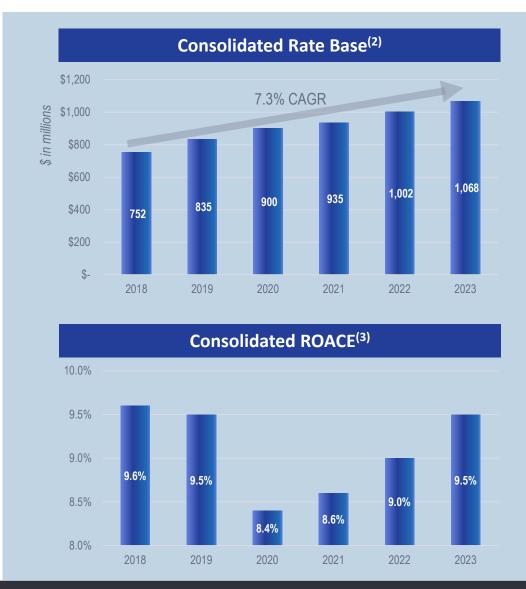
The energy transition offers robust long-term investment opportunities





²⁾ Rate Base figures include estimates and approximations that are typically settled or litigated in rate cases

(3) Return on Average Common Equity; excludes one-time gain from Usource divestiture in 2019





Balance Sheet Strength and Capitalization

Maintaining a strong balance remains a top objective

Responsible Financing Plan

- Capital investments funded principally by Cash Flow From Operations
- Limited refinancing risk and no variable rate long-term debt

Investment Grade Rating

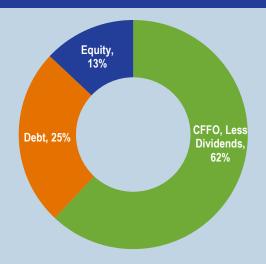
- S&P issuer rating of BBB+
- Moody's issuer rating of Baa1 for distribution subsidiaries
 - Baa2 for Granite State Gas and Unitil Corporation

Comparatively Lower Risk than Peers			
	Unitil	Peer Average	Forward Looking Expectation
FFO / Debt ⁽¹⁾	19.1%	15.9%	Mid – High Teens
Debt / EBITDA ⁽¹⁾	4.3x	5.3x	<5.0x
Equity Ratio ⁽²⁾	~49%	~45%	45% - 50%

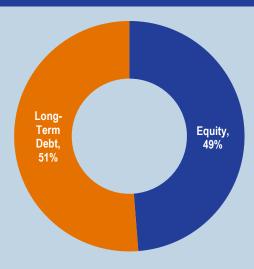


- (2) Unitil data as of 12/31/2023; peer data most recent available per S&P Capital IQ
- (3) Equity includes internally generated funds such as the Dividend Reinvestment Program

Long-Term Financing Sources(3)

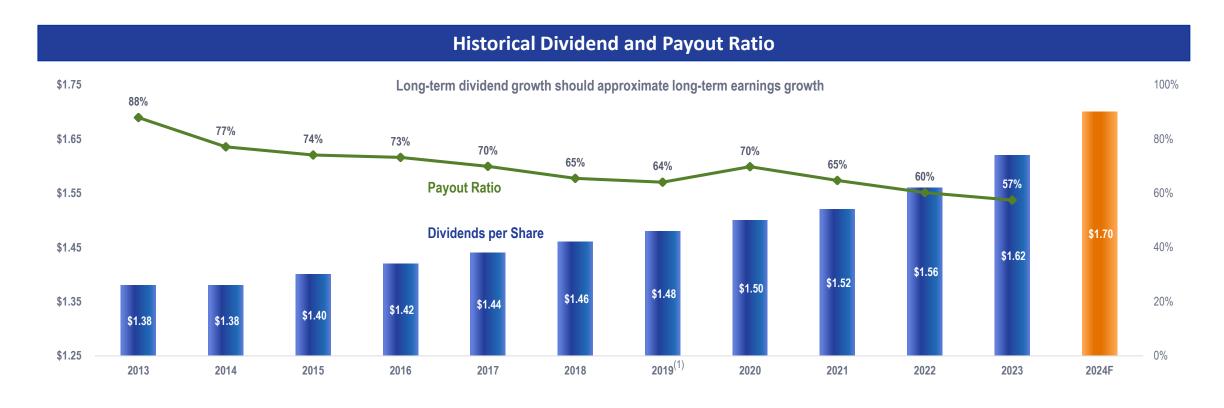


Balanced Capital Structure



Sustainable Dividend Growth

A sustainable growing dividend is a key element of Unitil's investor proposition



Annualized Dividend \$1.70 Per Share (2)
Steady, Predictable Shareholder Return

2023 Payout Ratio 57%⁽³⁾
Supports Continued Dividend Growth

Payout Ratio Target 55% - 65%

Long-Term Outlook

- (1) 2019 payout ratio excludes one-time gain of \$0.66 per share from Usource divestiture
- 2) Quarterly dividends are subject to approval by Unitil's Board of Directors
- (3) Reflects 2023 annualized dividend of \$1.62 divided by 2023 EPS of \$2.82

Recapping Financial Performance Over the Past Decade

Historical earnings growth at mid-point of long-term guidance

Performance Over Last 10 Years 2.1x Net Income 7.7% Net Income Compared to 2013 **Annual Growth 1.8x EPS 6.0% Earnings Per Share** Compared to 2013 **Annual Growth** 2.2x Rate Base 8.1% Rate Base Compared to 2013 **Annual Growth Payout Ratio decreased 57% Payout Ratio** by approximately 30 Compared to 88% in 2013

percentage points



(1) 2019 excludes one-time gain of \$0.66 per share from Usource divestiture

Unitil's Value Proposition

Attractive risk-adjusted long-term total shareholder return



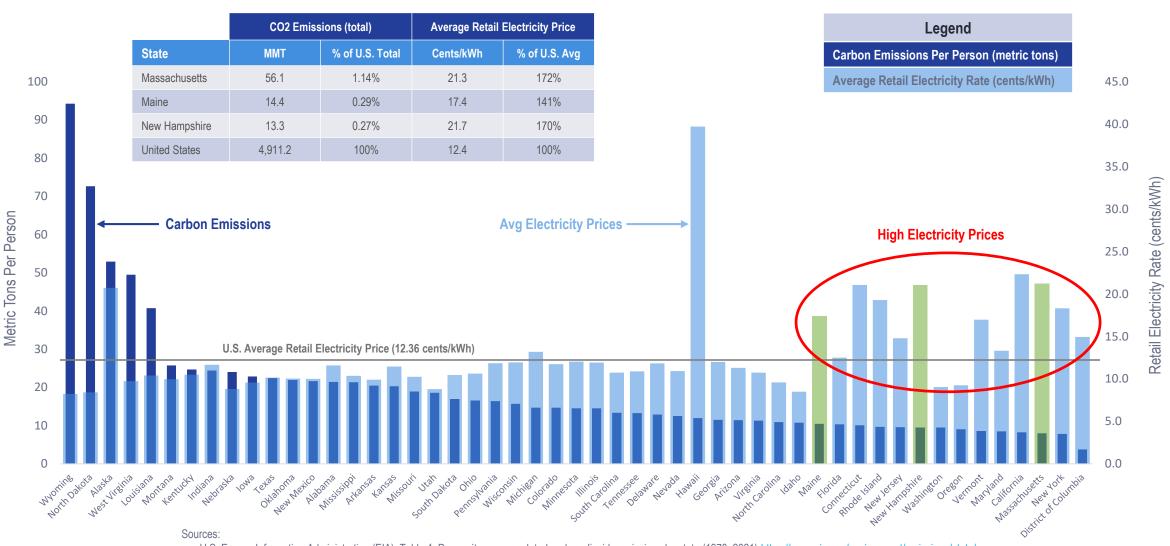
Driving sustainable growth with competitive returns and a low risk profile

(1) Total Shareholder Return proposition at constant Price-to-Earnings ratio



National Context – Carbon Intensity vs Affordability

Per capita energy-related carbon dioxide emissions and average electricity costs by state



- U.S. Energy Information Administration (EIA), Table 4. Per capita energy-related carbon dioxide emissions by state (1970–2021) https://www.eia.gov/environment/emissions/state/
- EIA State Electricity Profiles (2022) https://www.eia.gov/electricity/state/

Policy Environment

Unitil operates in New England states with progressive climate goals

Climate Goals and Public Policy Considerations



2030 – 45% GHG reduction

2045 – Carbon neutral

2050 – 80% GHG reduction

Statutory goals. Climate action plans developed by the Maine Climate Council; electrification of transportation and buildings are key priorities.



2030 – 50% GHG reduction

2040 – 75% GHG reduction

2050 - Net-zero

Statutory goals. 2025/2030 CECP focuses on large procurements of clean energy with strong push for electrification of transportation and buildings.



No specific climate goals or GHG emission targets

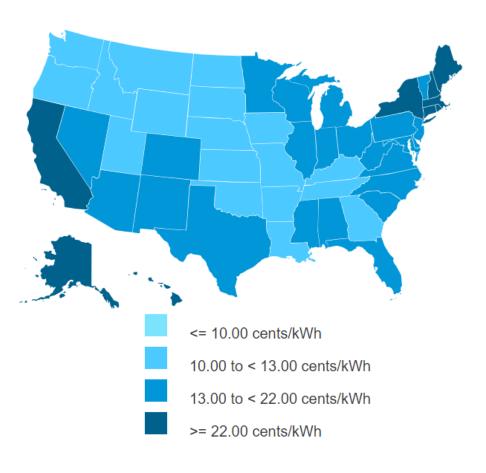
10-Year Energy Strategy prioritizes **cost-effective** energy above all else, and free-market selection of energy resources regardless of fuel source.

Recent Policy Activity

December, 2023: **Massachusetts Order 20-80** establishes a new regulatory framework for the future of natural gas distribution in support of the Commonwealth's climate goals, including phasing out natural gas as a residential heating source

April, 2024: **Maine LD 2077** calls for an inquiry into the investment planning of gas utilities and Commission oversight of future investments, and an evaluation of the role of gas infrastructure in supporting the transition to a low carbon future while ensuring the energy security of large customers

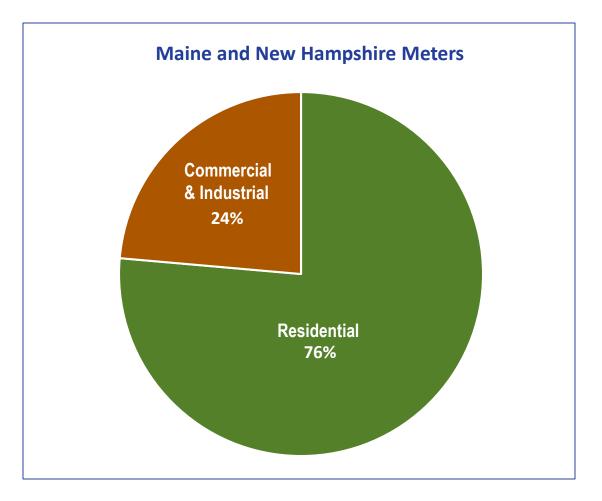
Average Residential Electricity Prices



Source: <u>U.S. Energy Information Administration - EIA - Independent Statistics and Analysis</u>
Average Retail Price of Electricity to Residential Sector, December 2023 (cents/kWh)

Natural Gas is Essential to Industry

Commercial and industrial users comprise the majority of natural gas volumes



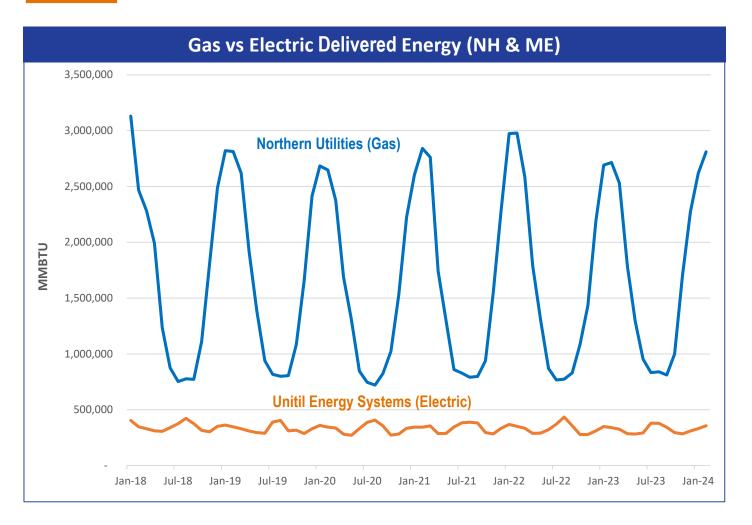
Maine and New Hampshire Volumes Residential 17% Commercial & Industrial 83%

Building electrification is focused on residential heat pumps

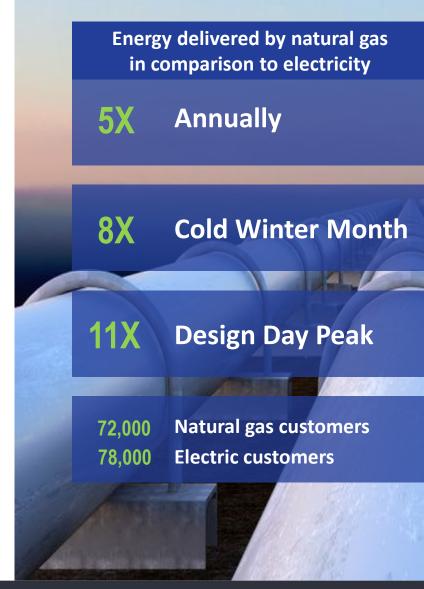
Residential customers represent only 17% of total volumes

Electric Grid Impacts Are Formidable

Gas pipelines deliver far more energy than electric infrastructure



This doesn't consider the energy delivered by heating oil and propane for home heating, or the energy delivered by gasoline and diesel fuel in the transportation sector



Resource Adequacy is a Major Concern

Energy security risks and wholesale price volatility are most acute in the winter

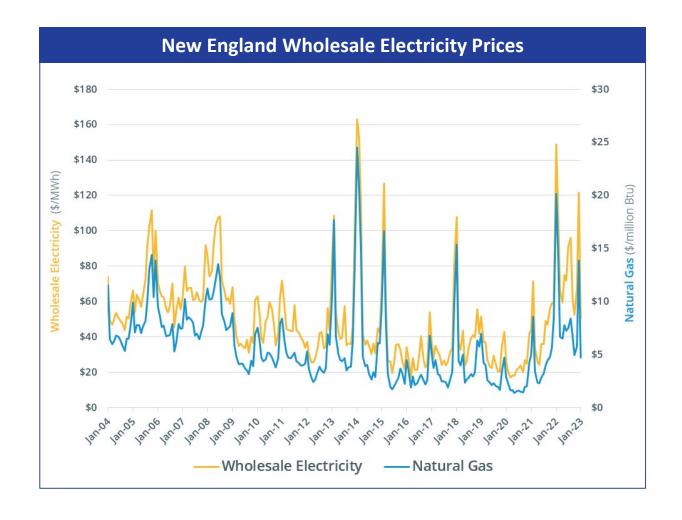
Infrastructure Constraints

"During the last few years, inadequate infrastructure to transport natural gas has at times affected the ability of natural-gas-fired plants to get the fuel they need to perform. This energy-security risk has become a pressing concern in New England, considering the major role natural-gas-fired generation plays in keeping the lights on and setting prices for wholesale electricity." --ISO-NE

Will Reliability Be Next?

ISO-New England: Power Grid On Edge This Winter; Rolling Blackouts Possible

By GARRY RAYNO, InDepthNH.org December 6, 2021

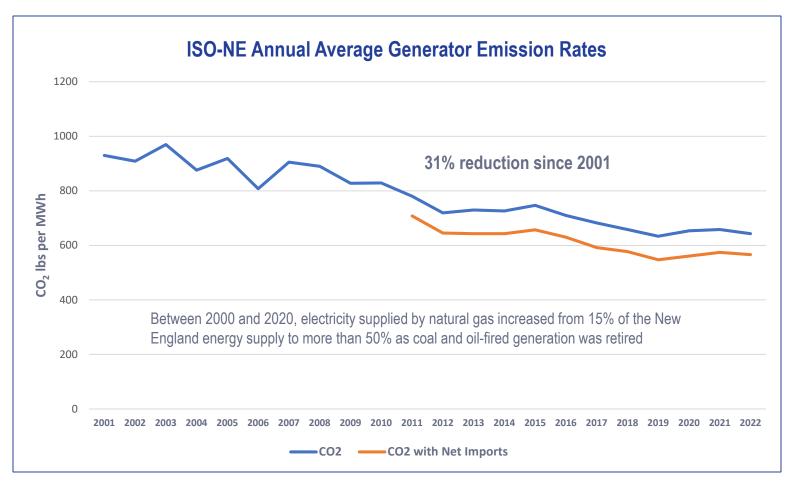


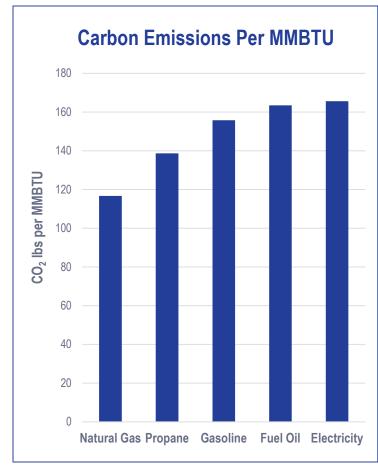
Source: Monthly wholesale electricity prices and demand in New England, January 2023 - ISO Newswire



Electricity is Not Carbon-Free

New England's electricity has about the same carbon intensity as fuel oil





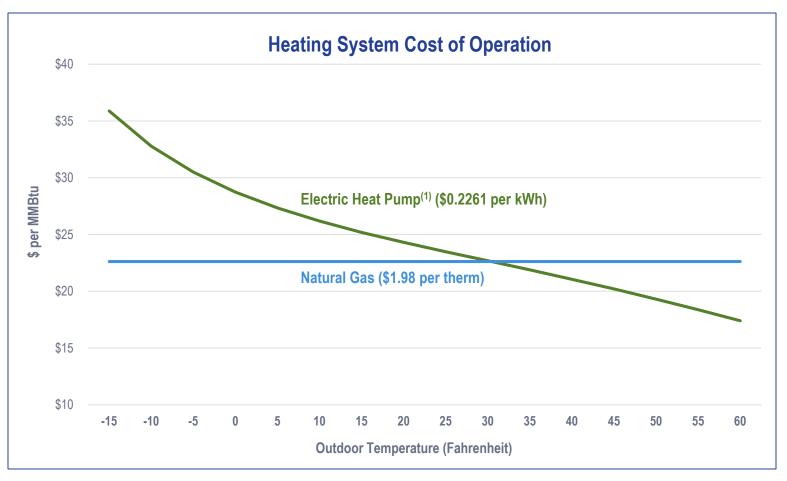
Source: 2022 ISO New England Electric Generator Air Emissions Report final_2022_air_emissions_report_appendix, Table 3-5

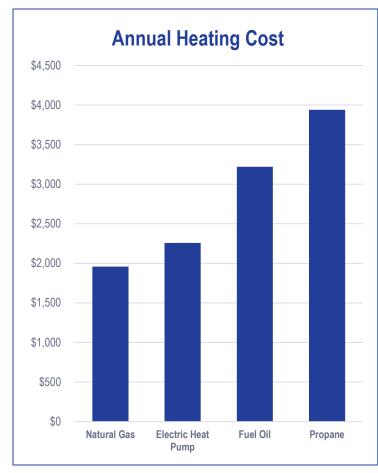
Source: 2022 ISO New England Electric Generator Air Emissions Report, Table 3-1 EIA Carbon Dioxide Emissions Coefficients by Fuel



Maintaining Affordability is Important

Heating with natural gas is more affordable than heating with electricity





(1) Air source heat pump with industry leading Heating System Performance Factor (HSPF) of 13.5

Energy Cost Data

- https://www.maine.gov/mpuc/regulated-utilities/electricity/delivery-rates
- https://unitil.com/electric-gas-service/pricing-rates/rates

Source: https://www.efficiencymaine.com/at-home/heating-cost-comparison/



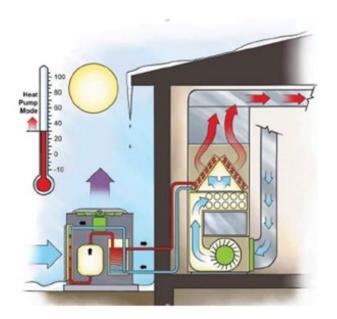
Advanced Technologies Offer a Better Way

Hybrid heating systems and gas heat pumps can lower emissions, improve affordability and reduce electric system impacts

Typical Hybrid Heating System Design

Electric Air Source Heat Pump Above 30°F

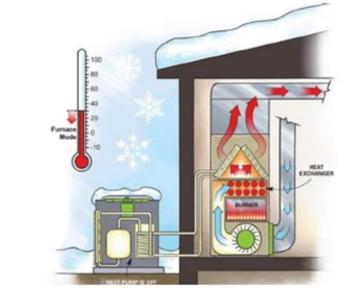
Displaces up to 60% of average home's annual natural gas usage







Reduces incremental electricity usage by over 50% compared to full electrification



COLD Period Operation



